

PEGS Referrals

Although we understand challenging behaviours are difficult to deal with, there is a difference between these types of behaviours and abuse. PEGS' focus is on working with parents, carers and guardians who are experiencing abuse from their child (of any age, including over 18s).

We unfortunately can't offer one-to-ones for those in Scotland or outside the UK (although anyone can access the virtual drop-ins and peer support).

We are a consent based service, so professionals must obtain consent before referring a parent or carer into us.

We do not work with the children directly – but we can refer you into some fantastic organisations who do.

Professionals

Obtain consent from the parent, and a safe email address we can use to contact them.

Parents

Complete a referral form – forms cannot be processed unless all questions are answered.

Your referral will be processed by our team. Whilst we are a small team, we will get an email response to you as quickly as possible.

Everyone

Every parent will receive an email outlining what's available, including access to the peer support group, virtual drop-ins run by trained facilitators, and workshops. If you're a professional who's referred a parent to us, you'll be copied into this initial email too.

High-risk

Those who are identified as high risk will also receive a call from a PEGS practitioner to talk them through the options for online/phone one-to-ones and advocacy.

We will make three separate attempts to contact parents/caregivers. If we do not have a response to accept this provision then unfortunately the offer of one-to-ones will be withdrawn at that time. Parents/caregivers will still be able to access the virtual drop in sessions, peer support and various workshops.